## **Return Goods Authorization**

CIP USE ONLY

Please fill out, sign and fax this form to:

**Connecticut Import Performance** Date \_\_\_\_/\_\_\_ 33 Eastern Steel Road Milford, CT 06460 RMA# \_\_\_\_\_ Ph:203-783-1422 Fx: 203-783-9946 Approved: YES NO ITEM(S) BEING RETURNED OTY PART# DESCRIPTION REASON CUSTOMER NAME: \_\_\_\_\_\_ INVOICE # \_\_\_\_\_ ADDRESS: PHONE: \_\_\_\_\_ **RETURN TERMS & CONDITIONS** All returns must be made within 30 days of delivery and authorized with a completed RETURN GOODS AUTHORIZATION (RGA) form. Return merchandise must be in the original packaging and in resalable condition. Please note credits cannot be issued for merchandise damaged or not delivered to our facility. We recommend shipping your return products via a tracking courier such as UPS, Fed-Ex or US Certified Mail with insurance to ensure full credit. We cannot reimburse shipping charges for any return. All returns are subject to a 20% restocking fee. Special orders of merchandise cannot be cancelled or returned. We are not a Manufacture, nor do we warranty any products we sell. We HONOR any manufacture warranty that is offered per their conditions. Signature \_\_\_\_\_ Date \_\_\_\_\_