



RETURN GOODS AUTHORIZATION

RETURN PROCESS:

1. Please read the return terms and conditions below.
2. If your return request is eligible, please fill out this form and fax or email it to us.
3. If your request is approved, we will contact you with your RGA number. You may then ship the items you wish to return to the address below.

Please ensure that your RGA number is clearly visible on the outer box in order to make sure there are no delays in your return process.

Connecticut Import Performance
 87 Eastern Steel Road
 Milford, CT 06460
 TEL: 203-783-1422
 FAX: 203-783-9946

4. Once we receive the items, our team will inspect it.
5. Upon approval, we will issue your refund.

CIP USE ONLY	
RGA Number	
Approved YES NO	
RGA Request Received ___/___/___	
RGA Number Issued ___/___/___	
RGA Shipment Received ___/___/___	
Refund Method	
Additional Notes	

CUSTOMER NAME		PHONE	INVOICE NUMBER	
STREET ADDRESS			STATE	ZIP

QTY	ITEM NUMBER	ITEM DESCRIPTION
REASON FOR RETURN		

QTY	ITEM NUMBER	ITEM DESCRIPTION
REASON FOR RETURN		

RETURN TERMS AND CONDITIONS

All returns must be made within thirty (30) days of delivery and must be authorized with a completed Return Goods Authorization (RGA) Form. Returned merchandise must be in its original packaging in new condition.

Please note that we cannot issue credit for merchandise damaged or failed to deliver to our address. We recommend shipping your return using a courier with tracking services such as UPS, FedEx, or USPS Certified Mail with full insurance. Shipping charges to our facility as well as shipping costs on the original order are non-reimbursable.

All returns are subject to a twenty percent (20%) restocking fee. Special order items cannot be cancelled or return. We honor any manufacturer's warranty in accordance with their terms; however, we do not provide any additional guarantees on products.

Returns must be received within ten (10) days of a RGA number being issued.

Signature _____ Date _____